

Abenaki Water Company and Aquarion Company

DW 21-090

Aquarion Water Company's Responses to Staff Data Requests—Set 1

Data Request Received: May 17, 2021  
Request No.: Staff 1-7

Date of Response: May 27, 2021  
Witness: N. LaChance  
D.Morrissey  
D.Szabo

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REQUEST: Regarding Abenaki's efforts, plans and/or commitments to reduce lost water in each of its water systems, what is the status of these efforts, plans and/or commitments (i.e., action items and completion or expected completion date)? Will there be any changes to existing efforts, plans and/or commitments to reducing lost water as a result of the merger? If yes, please detail the expected changes.

RESPONSE: Efforts relative to curtailing unaccounted for water (UAW) are continuous. Abenaki completes UAW graphs on a rolling twelve month basis to review the trends of each system in order to prioritize its efforts. UAW is a high priority for Abenaki as its systems are generally small and susceptible to leakage. Under Aquarion ownership, Abenaki will continue these efforts to control UAW aided by Aquarion's knowledge of additional leak detection methods. As such, there will be no negative impacts to these efforts. Aquarion's operating experience will enable it to assess the condition of the water systems for future capital improvements.